



Importing customer data

Our team is able to import **historical** data from a wide range of other software systems, provided the data meets certain requirements (see below).

There is a one-time fee of \$150 to import up to 10,000 records.

Submitting a request

To request a data import, please send your exported file to our support team at support@smartmoving.com.

Someone from the team will verify the data meets the requirements and confirm with you. There is typically a 3 business day turnaround on importing data.

Import Requirements

- The data must be in CSV or Excel format.
- There must be one record per row; a single record cannot be split across multiple rows.
- The \$150 fee covers data from a single system. If you wish to import data from multiple systems, or if you wish to import more than 10,000 records, there will be an additional fee.
- We import **historical** data only. Data for upcoming moves cannot be imported.

To view the full list of fields we support for the import and to download a sample import file you can [click here to view our help documentation](#).